

**Dorset Council KPI Report - CMS stats - All Teams**

**Performance 2018/19 - report for period :** May 2018 - July 2018

**Number of complaints received** 0

<b>Top 10 detail - cases completed on time</b>	<b>Completed in period</b>	<b>Performance</b>	<b>KPI (days)</b>	<b>Cases completed on time or early</b>
Admissions (DR01 & DR01W)	868	100.00%	30	868
Transfers In Quote (DR02E, DR02R, DR03E & DR03R )	219	99.09%	15	217
Transfers In Actual (DR02A & DR03A)	62	98.39%	20	61
Transfers Out (DR09E & DR10E)	76	96.05%	10	73
Transfers Out actual (DR09A & DR10A)	55	94.55%	10	52
Estimates Employee (DR08)	314	100.00%	15	314
Estimates Employer (DR22, DR22I, DR22R & DR22W)	156	100.00%	15	156
Retirements (DR14, DR14W & DR12 & DR12I & DR14I & DR22I, DR14T)	594	97.64%	5	580
Deferred Benefits (DR11 & DR11W)	473	98.31%	40	465
Refunds (DR16 & DR16W)	485	98.97%	15	480
Deaths (DR23)	56	100.00%	5	56
Correspondence (DR24 & DR24A)	1117	99.82%	30	1115
<b>Total</b>	<b>4475</b>	<b>99.15%</b>		<b>4437</b>